

## Public Water Supply Frequently Asked Questions

### Q: What is a Public Water Supply?

A public water supply (PWS) system is any system providing water for human consumption through pipes or other constructed conveyances, whether receiving payment or not, if such system:

- has at least 15 service connections, or
- regularly serves an average of at least 25 individuals at least 60 days per year.

A multi-family dwelling that is constructed, inspected and maintained under a state- or locally-approved plumbing code and purchases water from a permitted water system, is not classified as a Public Water Supply system.

### Q: What is a Community Public Water Supply?

A community public water supply is any PWS system that:

- serves at least 15 service connections used by year-round residents, or
- regularly serves at least 25 year-round residents.

Examples of community public water supplies are cities and towns, public works authorities, municipal services authorities, subdivisions, rural water districts and mobile home parks.

### Q: What is a Non-transient Non-community Public Water Supply?

A non-transient non-community public water supply is any PWS system that is not a community water system and regularly serves at least 25 of the same persons over six months per year.

Examples of non-transient non-community public water supplies are schools, day care centers and factories.

### Q: What is a Non-community Public Water Supply?

A non-community public water supply is any PWS system:

- serving an average of at least 25 individuals at least 60 days per year, and
- is neither a community water system nor a non-transient non-community water system.

Examples of non-community public water supplies are campgrounds, RV parks, convenience stores, restaurants, and bars.

### Q: What is my public water supply's sample schedule?

You can find sample schedules for public water supplies in Oklahoma at the following website: <http://sdwis.deq.state.ok.us>.

If you have trouble locating the information on the website, you can contact your Public Water Supply District Compliance Coordinator at (405) 702-8100.

### Q: At what level for each contaminant should I be concerned?

A list of regulated contaminants established by the U.S. Environmental Protection Agency and corresponding maximum contaminant levels can be found at <https://go.usa.gov/xQgjT>.

### Q: Who can I contact about my private well (individual domestic well)?

Private wells are not considered public water supplies and therefore are not regulated as such by DEQ's Water Quality Division. If you would like to have water samples from your private well analyzed by DEQ's State Environmental Laboratory, you can call (866) 412-3057 for available private well water quality tests and prices. For additional information regarding private wells, you can call the Private Well Owner Hotline at (855) 420-9355 or visit the following website sponsored by the National Groundwater Association: <http://wellowner.org/>.

### Q: How can I find out if my water is in compliance with national primary drinking water regulations?

You can contact your public water supply and ask for a copy of the most recent Consumer Confidence Report. Community public water supplies are required to make this report available to their customers each year. The report summarizes information regarding sources used, any detected contaminants, and compliance problems. If you recently received notice from your provider on the quality of water being served and would like additional information, please contact your Public Water Supply District Compliance Coordinator at (405) 702-8100.

### Q: Who Do I Contact to Make a Complaint Regarding my Drinking Water?

You can report your complaint to the DEQ by calling the complaints hotline at (800) 522-0206.